**Cambria Creatives**

**Job Sheet and Test Plan**

| **Cambria Creatives**  - Job booking sheet | | | **Job Number** | | 5125 |
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| **Company Name** | | Cambria Creatives | | | |
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| **Contact** | | Toarta Rogojan Lucas | | | |
| **Job Description** | | Repair and upgrade Cambria Creatives computer. | | | |
| **User Platform** | | Windows 7 | | | |
| **Additional Information** | | -The system won’t keep the time  -Install and configure graphics tablet  -Add an 3.0 pci USB port  -Budget upgrade | | | |
| **TO BE COMPLETED BY TECHNICIAN** | | | **Name** | T.R Lucas | |
| **Computer Identification Number** | | **18402676** | | | |
| **Faults found** | | -CMOS Battery was dead which is causing the time to not keep up.  -PCI 2.0 USB port needed upgrade which is needed for better connectivity when having to plug in any peripherals or external hardware  -Not enough ram which is causing the computer to slow down | | | |
| **Fix applied** | | -Replaced the CMOS battery with a new one  -Installed a new USB port  -Added a new ram stick. | | | |
| **Hardware installed internally** | | Added new stick of ram 8GB,  An 3.0 PCI USB port  A CMOS Battery | | | |
| **Hardware installed externally** | | An graphics tablet | | | |
| **System Tested**  **(Please attach details of test)** | | See the attached test plan below | | | |
| **Comments**  **(record any observations, problems and resolution)** | | The computer was quite dusty inside but everything else seemed fine and nothing that could cause any problems. | | | |
| **Date** | 08/05/25 | **Time Started** | 10:00 | **Time Finished** | 10:15 |
| **Technician Signature** | | T.R | | | |

**Completed Test Plan** (some details have been copied from the previous task)

| **Name of Technician:** | | **T.R Lucas** | | **Computer ID** | **18402676** | | **Date** | | **08/5/25** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Brief description of work to be  carried out | | I will be carrying out around 4 tests of the components and external hardware I have installed to fix Cambria Creatives computer. | | | | | | | |
| **Test No.** | **What is being tested** | | **How it is being tested** | **Expected Result** | | **Actual Result** | | **Comments** | |
| **1** | The new CMOS battery is working correctly | | Restart the computer and check if the date and time are correct. Turn the computer off and unplug it for a few minutes, then start it again to see if the clock stays correct | Date and time stay correct even after shutting down and unplugging. No BIOS errors on startup. | | Everything worked fine and the new battery works. | | I replaced the battery with no problems and everything works. | |
| **2** | New RAM is working properly | | Install the RAM then turn on the computer. Check if 16 GB shows in "This PC > Properties". Run Windows Memory Diagnostic. | Computer starts normally. 16 GB RAM is shown. No errors and computers should be much faster | | No errors or beeping when the computer started, ram shows in settings and it works fine. | | I replaced the ram with ease, everything works fine. | |
| **3** | Tablet connects and works properly | | Plug the tablet with USB or connect by Bluetooth. Install the Wacom driver/software. Test drawing in a design program | Tablet connects. Pen moves smoothly. Buttons and pressure sensitivity work. | | Tablet connected, pen worked smoothly. | | Tablet works and connects just fine as well as the pen. If needed I can install the driver and change the tablet and pen settings corresponding to the boss preference. | |
| **4** | Usb port that I have installed works | | Plug in peripherals and see if they connect and work | Usb port works fine, the peripherals connect properly. | | Usb port is working and peripherals can connect and work. | | Everything is good, no problems. | |